



Connecting Communities, Enhancing Safety



Dear Public Safety Community of Potter County,

We are excited to bring you the latest update on the ongoing project that will enhance the public safety and communication systems within our beautiful county. Potter County has contracted with MCM

Consulting Group, Inc. (MCM), a highly regarded consulting firm specializing in public safety communications consulting and project management, to conduct an assessment and improvement plan for our existing radio system. As part of this endeavor, we are determined to address the evolving needs of our community while ensuring the highest levels of safety and efficiency.

## Project Kickoff and Tower Site Survey Assessment

Our project began with a kickoff meeting, where representatives from Potter County and MCM came together to lay the foundation for this critical project. This initial meeting allowed us to outline our objectives and expectations, setting the stage for a productive collaboration. Furthermore, a tower site survey assessment was conducted to gain a comprehensive understanding of our existing communication infrastructure. This assessment involved a thorough examination of equipment, antennas, generators, backup battery systems, and other infrastructure at our tower sites, aimed at identifying areas for potential improvements.



## Upcoming: Agency Interviews and Radio Inventory

As we move forward with the project, the next phase will involve agency interviews and a detailed radio inventory. MCM will be reaching out to key stakeholders, including emergency management agencies, EMS, fire departments, police, and other public safety entities, to gather insights into their operational needs and challenges. These interviews will play a pivotal role in shaping the recommendations for system enhancements.

In parallel, MCM will conduct a comprehensive radio inventory, documenting each piece of subscriber equipment in use by public safety agencies. This meticulous process will enable us to develop a comprehensive understanding of the current subscriber equipment in use across the county, including its strengths, weaknesses, and areas for improvement.



## Our Partnership with MCM Consulting Group, Inc.

MCM Consulting Group, Inc. is a privately held consulting firm with extensive experience in public safety, emergency management, and communications. Headquartered in State College, Pennsylvania, and with a satellite office in Akron, Ohio, MCM brings a team of experts with diverse skill sets to every project. Their dedication to unbiased, vendor-neutral solutions aligns perfectly with our commitment to serving the needs of our community.

MCM's goal is to provide informed, unbiased professional advice on communication system assessment, technology, design, implementation, and staff training. With a strong track record of successful projects and a team boasting over 525 years of combined experience in public safety, telecommunications, emergency management, healthcare, and military fields, MCM is well-equipped to guide us toward a safer and more efficient future.

Stay tuned for more updates on this project, and feel free to reach out if you have any questions or feedback. Together, we are working towards a Potter County that is even safer and better connected.

Sincerely,

Potter County Commissioners

## Getting Involved

We believe that a stronger community is built through collaboration and engagement, and we invite the public safety community of Potter County to be an integral part of this transformative project. Your valuable input, feedback, and participation can contribute to the success of our efforts to enhance safety and communication systems.

### How You Can Get Involved:

- 1. Community Feedback:** We value your insights. If you have suggestions, concerns, or ideas related to public safety and communication, please don't hesitate to share them with us by participating in the agency survey. Your perspectives can help shape the direction of this project.
- 2. Stay Informed:** Keep an eye on local sources and official communication channels for updates on the project's progress. We'll share key milestones, findings, and opportunities for public engagement.
- 3. Attend Meetings:** We will be hosting meetings to discuss the project, share insights, and gather feedback. Your presence and participation are vital to ensuring that the project aligns with the needs of our community.
- 4. Spread the Word:** Let your fellow first responders know about this project. The more people who are informed and engaged, the stronger our collective impact can be.

As part of the assessment, a user survey is available, and your response and input will be appreciated. Here is a link to the survey: <https://www.surveymonkey.com/r/PotterCoPa> or you can scan the QR code.

